



## **Frequently Asked Questions**

### **What is LTC 100 doing for COVID-19 safety?**

- Attendees must show proof of vaccination OR be tested once upon arrival.
- *If you are unvaccinated, please allow a minimum of one hour for rapid testing prior to joining any LTC 100 activity.*

### **How do I check-in at LTC 100?**

When you arrive at the hotel, please stop by our Welcome Desk to pick up your conference materials.

Welcome Desk Hours:

<b>Saturday, May 21:</b>	3:00 PM – 7:00 PM Talbot Ballroom Foyer
<b>Sunday, May 22:</b>	8:00 AM – 5:00 PM Talbot Ballroom Foyer
<b>Monday, May 23:</b>	7:00 AM – 5:00 PM The Ritz-Carlton Ballroom Foyer
<b>Tuesday, May 24:</b>	7:00 AM – 2:30 PM The Ritz-Carlton Ballroom Foyer
<b>Wednesday, May 25:</b>	7:00 AM – 9:30 AM The Ritz-Carlton Ballroom Foyer

### **Where can I find the 2022 Conference Agenda?**

<http://ltc100.com>

### **What is the hotel address, phone number, and website?**

The Ritz-Carlton, Amelia Island  
4750 Amelia Island Parkway  
Amelia Island, FL 32034  
Phone: (904) 277-1100

<https://www.ritzcarlton.com/en/hotels/florida/amelia-island>

### **How do I reserve a hotel room?**

Call (866) 763-2960 and reference LTC 100 or reserve online by [clicking here](#). \$349 per night is the discounted LTC 100 rate. Reserve by April 21, 2022, to ensure availability.

### **What time is Check-in, Check-out at the hotel?**

Check-in is at 4:00 PM, Check-out is at 11:00 AM.

### **What is the room cancellation policy for my room at The Ritz-Carlton, Amelia Island?**

Guests may cancel reservations no later than seven (7) days prior to arrival date to avoid penalty charges of the first and last night's room and tax. No shows are charged for the entire length of stay.

### **How much is the resort fee and what does it include?**

The discounted resort fee is \$20.00 per room/per night (this is separate from your room rate). The resort fee includes internet access in guest rooms and meeting rooms; local and domestic



long distance phone calls; one fitness class daily; bicycle usage, for two hours; Golf Club Driving Range Balls and use of Golf Practice Facilities; tennis court privileges, including racquet and balls, for one hour; beach umbrella (one per room); beach boogie boards (up to one per day, per room).

**What is the average temperature during the conference?**

High: 83°, Low: 65°

**What does the attendee fee include?**

Attendee fee includes all education sessions, all conference materials, conference meals & receptions, coffee breaks, recreational outings, and ground transportation to/from Jacksonville International Airport (JAX). \* It does not include flights, lodging and personal incidental expenses.

*\*Ground Transportation included on May 21, 22 and 25 only.*

**What does the spouse fee include?**

Spouse fee includes all recreational activities, spouse activities, hosted receptions and dinners and ground transportation to/from Jacksonville International Airport (JAX). \* It does not include flights, lodging and personal incidental expenses.

*Ground Transportation included on May 21, 22 and 25 only.*

*Please note: We ask all attending spouses to pay the full spouse fee if they plan to participate in any or all social or recreational activities.*

**What is the conference attire?**

**Meetings/Education:**

- Business Casual

**Spouse Program:**

- Resort Casual

**Socials:**

- Sunday Welcome Reception – Resort casual
- Monday Dinner – Resort casual
- Tuesday Reception & Dinner – Resort Casual

*A light jacket or sweater is suggested for all socials, as they are scheduled to be outside.*

**Recreation Attire:**

**Sunday, May 22**

- Coastal Fishing: Casual attire, light jacket, sunglasses, hat
- Kayaking: Casual attire, comfortable shoes, light jacket, sunglasses, hat
- LTC 100 Executive Golf Tournament: Golf attire
- Sporting Clays: Casual attire, closed-toe shoes, light jacket, sunglasses, hat



### **Monday, May 23**

- Downtown Fernandina Culinary Tasting Tour (*spouses only*): Casual attire, comfortable walking shoes, light jacket, sunglasses

### **Tuesday, May 24**

- Spouse Private Cabanas (*Spouses Only*): Pool attire
- Fort Clinch Walking Tour: Comfortable attire, walking shoes, sunglasses, hat
- Beach Blast: Beach attire
- Spa at The Ritz-Carlton, Amelia Island: Casual attire
- Salt Infusion & Wine Tasting: Casual attire

### **What ground transportation is provided to/from the hotel/airport?**

LTC 100 will provide complimentary transportation from Jacksonville International Airport (JAX) to The Ritz-Carlton, Amelia Island on Saturday, May 21 and Sunday, May 22. We will also provide complimentary transportation to Jacksonville International Airport (JAX) on Wednesday, May 25. Attendees arriving within 20 minutes of each other will be grouped together and attendees departing within 30 minutes of each other will be grouped together.

### **Does the hotel provide complimentary Wi-Fi?**

The hotel offers complimentary Wi-Fi in guest rooms, public spaces, and meeting space.

### **How much should I tip for housekeeping?**

The hotel suggests \$3.00 per day

### **Does the hotel offer room service?**

In-Room Dining is available 24/7

### **What are the business center hours in the hotel?**

24/7 – self-service, very limited

### **What are the spa hours in the hotel?**

The Spa is open daily from 9:00 AM - 6:00 PM. Please call (904) 277-1087 to book an appointment. Reference 'LTC 100' to receive 10% off any spa service 50 minutes or longer.

### **What are the Fitness Center hours in the hotel?**

24/7 - room key access - complimentary

### **Where do I park at the hotel?**

The Resort offers valet parking for \$35 per day. Self-parking is not offered.