

Frequently Asked Questions

How do I check in at LTC 100?

When you arrive to the hotel please come to the Drawing Room to pick up your conference materials (just off the lobby).

Welcome Desk Hours: **Saturday:** 10:00 a.m. – 5:00 p.m.; 7:00 – 8:00 p.m.
 Sunday: 10:00 a.m. – 6:00 p.m.

What is the hotel address, phone, web site?

Ritz-Carlton Key Biscayne
455 Grand Bay Drive
Key Biscayne, FL 33149
305-35-4500
www.ritzcarlton.com/en/Properties/KeyBiscayne/

What time is Check-in, Check-out at the hotel?

Check-in is at 3:00 p.m., Check-out is at 12:00 p.m.

How much should I tip for housekeeping?

Hotel suggests \$3.00/day

Where can I smoke in the hotel?

Outside only

Are you providing ground transportation to and from the hotel from the airport?

LTC 100 will provide complimentary transportation to and from *Miami International only* and only to those attendees that have filled out a Transportation Form.

If you are flying into Fort Lauderdale and are interested in an airport transfer on your own, please contact LimoLink at 1-888-255-4795 reference the event code 1288800. Sedans are \$112.

Where can I find the Transportation Form?

www.ltc100.com/resources/

Where can I find the 2010 Conference Brochure and Agenda?

www.ltc100.com

What does the attendee fee include?

Attendee fees cover everything except lodging and incidental personal expenses:
All educational sessions, all conference materials, six meals, receptions, coffee breaks, recreational outings and private airport car service to and from Miami International.

What does the spouse fee include?

All recreation, all spouse activities, hosted receptions and dinners

Please note: All attending spouses must pay the full spouse fee if they plan to participate in any social or recreational events.

What is the conference attire?

Meetings/Education – Business Casual

Recreation

- Art Deco Tour: Comfortable clothes, walking shoes, hat, sunglasses
- Golf : Collared Shirt, long Pants, walking shorts (No T-shirts, tank tops, athletic shorts, cut-offs, jeans or metal spikes)
- Afternoon at the Beach: Beach attire
- Bike Tour: Comfortable clothes, sneakers, hat, sunglasses
- Celebrity Yacht Cruise: Comfortable clothes, sweater or windbreaker
- Sailing: Comfortable clothes, boat or tennis shoes, windbreaker
- Kayak Tour: Comfortable clothes, change of dry clothes
- Yoga, Tai Chi, Kickboxing, & Pilates: Comfortable clothes and sneakers

Socials

- Saturday Early Arrivals Reception - Casual
- Sunday Reception and Dinner - Casual
- Monday Reception, Dinner, After Dinner Social – Formal (Men requested to wear a jacket and women equivalent)

What is the Average Temperature in Key Biscayne during the conference?

82° high, 74° low

What are the restaurants in the hotel?

CIOPPINO

Cioppino effortlessly captures the romance of Old World Italy with memorable flavors to be enjoyed on the ocean view outdoor terrace or inside at intimate tables. Authentic, award-winning Tuscan cuisine, including cheeses imported from Italy twice weekly.

Breakfast: 7 - 11:30 a.m. daily

Lunch: 11:30 a.m. - 3 p.m. daily

Dinner: 6 - 10:30 p.m. daily

Sunday Brunch: Noon - 3 p.m.

CANTINA BEACH

Dine al fresco at Cantina Beach, the resort's oceanfront coastal Mexican-inspired restaurant, featuring a thatched roof canopy with plush lounges, tiki torches, a fire pit and bar rail overlooking the Atlantic Ocean. Menu highlights include fish tacos, lobster quesadillas, fresh ceviches, authentic salsas and guacamole prepared tableside.

Friday & Saturday: 11 a.m. - 10 p.m.

Sunday – Thursday: 11 a.m. - 9 p.m.

DUNE OCEANFRONT BURGER LOUNGE

Tucked away near the north pool is a chic oceanfront lounge enticing guests with lazy afternoons on the sand, where St. Tropez meets Miami...

Beverage service daily, 11:30 - sunset
Full menu available Friday - Sunday, 11:30 - sunset
Sunday Lounge Parties, 3 p.m. - sunset

RUMBAR

Hearken back to a sultry evening in Old Havana in this sophisticated, yet relaxed ambience. On the weekends, RUMBAR transforms into Miami's only upscale live Latin music venue with Grupo Nostalgia, a fantastic four-piece band in white dinner jackets that captivates guests with rhythms of vintage Cuba.

Friday-Saturday from 3 p.m. to 1 a.m.
Sunday-Thursday from 3 p.m. to midnight

LOBBY LOUNGE

Unwind in the living room setting of the Lobby Lounge...your island home.

- Sushi bar featuring a renowned chef, appetizers, specialty rolls and a sake selection offered 5 p.m. to 11 p.m. Thursday - Saturday

What are the Business Center hours in the hotel?

7:00 a.m. – 7:00 p.m. daily
Computers and printers are accessible 24-7
Internet is \$8.75 for every 15 minutes
Printing from the computer is \$0.30 each

What are the Spa Hours?

8:30 a.m. – 8:00 p.m. Treatments: 9:00 a.m. – 7:00 p.m.

What are the Fitness Center hours?

6:00 a.m. – 9:00 p.m.
Available to all guest 7 days a week and is included in room rate

Where do I park at the hotel?

Hotel offers valet parking *only* and it is \$30.00 per night.